

AGED CARE REFORMS

Real People, Real Choices, Real Solutions

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REAL PEOPLE

- **COTA – 60+ Years**
- **Conversations on Ageing – 2011/2012**



REAL PEOPLE ON REFORM

- **Valued & Active Citizens**
- **Stay at Home**
- **Independent**
- **Easy Access to Good Information**
- **Access to Services When Needed**



PEOPLE ON REFORM

- **Transparency and Fairness**
- **Choice and Control**
- **Skilled, Respectful Workforce**
- **Diversity**
- **Control over their Death**



MY AGED CARE GATEWAY

- **National Call Centre**
- **My Aged Care Website**
- **Nationally Consistent Assessment**
- **Linking Service for Vulnerable People**
- **Client Record**
- **Carer Support Centres**



GATEWAY SOLUTIONS

- **Physical Presence**
- **Special Needs Access**
- **Service Finders & Provider Information**
 - **Local information**
 - **Inclusion of “private” services**
- **IT Build**



HOME SUPPORT PROGRAM

- **Combines HACCC, NRCP, DTCs, ACHA from 1/7/15**
- **Meals Review**
- **Home Maintenance & Modifications Review**
- **Community Transport Review**
- **Respite**
- **Service Group II**



REAL CHOICES TO STAY AT HOME

- **1 program with individualised & block funding**
- **Maintains Independence**
- **Rights based**
- **Consumer Directed**



REAL CHOICES TO STAY AT HOME

- **Wellness & Reablement philosophy**
- **Outcomes for people – social access & participation, health & wellness, domestic maintenance, carer support**
- **Sustainable system – system resourcing**



HOME CARE CDC

- **Ratio Increased to 125**
- **Increased community proportion**
- **New Packages from 1/8/2013**
- **All Packages for 1/7/2015**
- **4 Package Levels**
- **Dementia & Veterans Supplement**



REAL CHOICES & SOLUTIONS

- **Older people have always managed their own lives**
- **Support to manage and choose**
- **Advisory/facilitators roles**
- **Dignity of risk**



HOME CARE CDC IMPLEMENTATION

- **Implementation Issues – food, leave entitlements, interfaces**
- **Role of Level 1 Packages**
- **Dementia & Veterans Supplement – you can only be 1 or the other, access**
- **Evaluation**
- **Unit Pricing**



FROM LLLB TO *HEALTHY LIFE BETTER AGEING*

- **Commitment to continue reform**
- **Workforce Supplement Suspended**
- **Red Tape Reduction**



FROM LLLB TO *HEALTHY LIFE BETTER AGEING*

- **Complaints & Quality Independence**
- **Ageing & Disability**
- **A Department of Social Services**



REAL SOLUTIONS

- **Entitlement based on assessed need**
- **No ACAR**
- **Independent Assessment**
- **Cashing Out??**

